



3/F, Block 2, Nanyou Tianan Industry Park,
Nanshan Dist, Shenzhen, China
Tel: (86)755-26434369
Fax: (86)755-26402718
E-Mail: sales@leadshine.com
URL: www.leadshine.com

Please fill out this form and fax it to your local distributor or Leadshine at the given fax number. Please contact sales@leadshine.com for exact post address before sending back product(s).

Customer Information

Company Name: _____ Contact Name: _____
Email: _____ Phone: _____

Driver Information

Driver Type: _____ Serial Number: _____

General Questions

1. Please describe the problem(s) observed with the driver.
2. Has the driver been working in the past or is this a first time installation?
3. Is the problem intermittent or constant?
4. Have there been any changes in the system since the problem was observed? (I.e. motor, controller, power supply)
5. Have you tried replacing the driver with another unit? If so, does the problem go away?
6. Which LED will light when just power up the driver with no other connection? GREEN or RED LED

Application System Information

Motion Controller

Type and Model: _____
Control Signal Types: PUL/DIR CW/CCW; Differential Single-Ended; NPN PNP
Voltage of Control Signal(s): HIGH Level___(V); LOW Level___(V); Current of Control Signal(s):___(mA)

Driver/Amplifier(s)

Operating Mode/Microstep Resolution Setting: _____ Output Current Setting: _____(A)

Motor(s)

Type and Model: _____
Rated Voltage: _____(V) Rated Current: _____(A) Phase Inductance _____(mH)
Operating Speed Range: _____(RPM) Connection (Stepping Motor): Parallel Series Half-coil

Power Supply for Driver/Amplifier(s)

Type and Model: _____
Power: _____(W) Output Voltage: _____(V)

Other Information/Explanation
